



### Customer Satisfaction Survey

Your opinion is important to us. Thank you for taking the time to complete and submit this survey!

**Resource Area Staff Feedback:**

Name of staff member: \_\_\_\_\_  
(optional)

Based on your experience today, how likely are you to recommend YES to someone looking for similar services?

- 1 Unlikely
- 2
- 3
- 4
- 5 Very Likely

How satisfied are you with the service you received today?

- 1 Unsatisfied
- 2
- 3
- 4
- 5 Very Satisfied

How satisfied are you with our services overall?

- 1 Unsatisfied
- 2
- 3
- 4
- 5 Very Satisfied

**Employment Counsellor Feedback:**

Name of staff member: \_\_\_\_\_  
(optional)

Based on your experience today, how likely are you to recommend YES to someone looking for similar services?

- 1 Unlikely
- 2
- 3
- 4
- 5 Very Likely

How satisfied are you with the service you received today?

- 1 Unsatisfied
- 2
- 3
- 4
- 5 Very Satisfied

How satisfied are you with our services overall?

- 1 Unsatisfied
- 2
- 3
- 4
- 5 Very Satisfied

Sure hope we didn't, but if we did disappoint you, how?

Any other comments you wish to share?